

## APPLICATION PROCESS

- To request an application call Environmental Services at (205) 248-4900 or Tuscaloosa 311. Applications can be found at [www.tuscaloosa.com/ESD](http://www.tuscaloosa.com/ESD)
- Applications must be completed in its entirety for the application to be processed.
- An on-site visit will be conducted by a department supervisor to verify eligibility, to show the citizen(s) where the garbage cart and recycling bin must be placed for service, help answer any questions, and to provide a start date.
- Once approved, the citizen will automatically receive disabled service for both garbage and recycling services.
- Disabled service applications must be resubmitted for approval each year. Citizens will automatically be mailed a renewal application each October which is due to the Environmental Services office by December 31<sup>st</sup>.
- Failure to reapply and be approved each year may cause interruption in Disabled Service.

Disabled Service customers must contact Environmental Services if the following occurs:

- An able-bodied person moves into the house – *the property will no longer be eligible for disabled service and the garbage cart and recycling bins will have to be brought to the curb for collection and removed by 8am the following day.*
- You move from this residence – *we will discontinue disabled service at the former residence and will start the service at the new residence if applicable.*

**City of Tuscaloosa  
ENVIRONMENTAL SERVICES  
DEPARTMENT**

3431 Kauloosa Avenue  
(temporary address)  
Tuscaloosa, AL 35401

**Phone: (205) 248-4900**

**Fax: (205) 349-0366**

ESD@tuscaloosa.com

[www.tuscaloosa.com/ESD](http://www.tuscaloosa.com/ESD)

# Disabled Garbage & Recycling Service



# Disabled Garbage & Recycling Service

*The city of Tuscaloosa Environmental Services Department proudly provides disabled garbage and recycling collection services for our residential garbage customers that are unable to move their garbage cart to and from the curb due to a physical hardship.*



## WHO IS ELIGIBLE...

- To qualify for this service, the household must be in the city limits with an active city garbage account and have no one living in the household or employed by the resident that is capable of transferring the garbage cart/recycling bin to the curb.
- A physician or optometrist must certify that the resident's disability is of a nature that prevents the resident from transferring the garbage cart/recycling bin to the curb.
- Disabled service may be requested for a permanent physical hardship or for a temporary illness or injury. (e.g. a resident is unable to walk for 6 weeks due to a broken leg).

## How it works...

- Disabled Service is provided at no extra cost to eligible residents.
- Service is provided on the same day as regular garbage and recycling collection.
- Garbage crews will come up to your house and will remove the bags of garbage from your cart and take them to the garbage truck.
- Recycling crews will come up to your house and gather the recyclables and bring them to the recycling truck.
- If Environmental Services' crews they take the cart or the bin to the truck for service, they will return it back to the designated space by your house.
- All garbage must be bagged and be placed inside of the garbage cart.
- Disabled Service is limited to four bags of garbage per week (large kitchen bags).
- Please do not bring garbage carts or recycling bins to the curb once approved for service.