

# **Open Enrollment Instructions**

SmartBen is our online enrollment tool. The site is accessible via the Internet at <a href="https://tuscaloosa.smartben.net/">https://tuscaloosa.smartben.net/</a> and can be accessed 24 hours a day, seven days a week. The following tips will help you prepare for and complete the online enrollment process.

This year the <u>City of Tuscaloosa</u> is requiring all employees to enroll. You will need to enroll to make your benefits elections (plan and/or coverage level). If you do not enroll, your Medical, Vision, and Voluntary insurance elections will be <u>reset to the default of Waive coverage</u>.

## Before You Enroll

## **Review Your Options & Make Your Choices**

Take time to review the information in the *Plans* section. It will help you understand your benefit choices. Discuss it with your family, too!

Click on the *Plans* link at the top of your home page and select a plan to review the plan details.

#### **Consider This!**

- All dependents must be verified once added to coverage. Should you add a dependent during new hire or open enrollment, you will receive a dependent verification packet in the mail requesting additional documentation to verify your dependents. In addition, dependents such as stepchildren or adopted children that are added during a qualified life event (i.e. marriage) will also need to be verified once added to coverage.
- If you want to add a dependent for coverage for next year, *now* is the time to do it. You may not add dependents *during* the plan year unless you have a qualified change in status, also known as a qualified life event. You will need to provide the Social Security number and date of birth for any spouse or dependent you enroll. If you have not received the Social Security number for a newborn, enter 111-11-1111. Contact Human Resources to update the dependent's Social Security number after you receive it.
- If you are electing Supplemental Term Life and AD&D Insurance, you need to enter the **beneficiary name and relationship to the employee.**
- If you need to exit SmartBen before finishing your enrollment elections, click "log out"

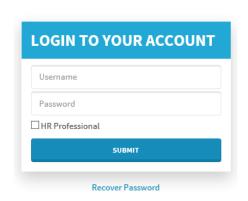


## Steps to Complete Your **Enrollment**

#### STEP 1

Log on to <a href="https://tuscaloosa.smartben.net/">https://tuscaloosa.smartben.net/</a> and enter your Username (COT+5-Digit Munis Employee ID #, Located on your paycheck stub) and Password (eight-digit date of birth, MMDDYYYY format).

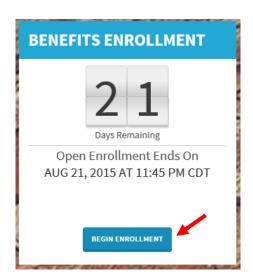
- Example Username: COT12345 for Munis Employee ID # 12345
- Example Password: 06101964 for date of birth June 10,1964



TIP: Use the Tab Key to navigate through the site. DO NOT use the Enter Key. As with all Internet sites, when you use the Enter Key, it is the equivalent of hitting "submit" or "next".

#### STEP 2

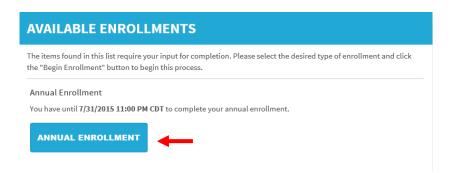
On the home page, you will see a Benefits Enrollment box. This box has a countdown of the number of days remaining in Open Enrollment. Underneath the countdown, there is a Begin Enrollment button. Click the button to begin enrollment.





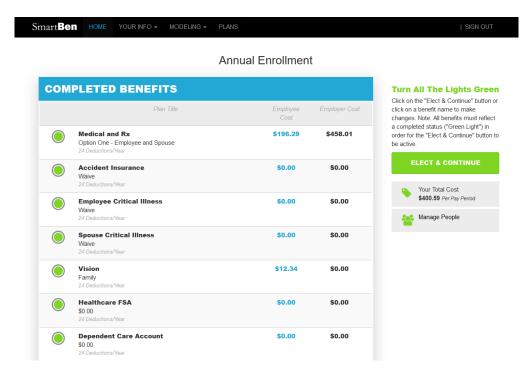
#### STEP 3

On the next page, there is a box with *Available Enrollments*, telling you what enrollments are available. You will see a button for Annual Enrollment. Select the *Annual Enrollment* button to begin your enrollment session.



#### STEP 4

Review and Elect Benefits: You will enter the Enrollment process at the Benefit Manager page, of Step 1 of the Enrollment Process. The incomplete (or untouched) benefits are at the top of the page with a red light next to them. All benefits will show as a red light until you have clicked through the benefit and made an election. All of the incomplete benefits must be elected so they are complete with a green light.

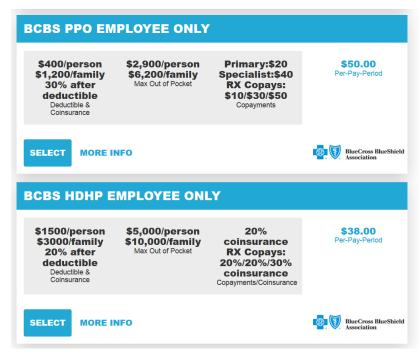




**Benefit Manager**: Use this to review your enrollment options and make your benefit elections. To enroll or make changes to a benefit, click on a benefit name.

To make a change, click on the option you want to elect. You will first need to select which individuals are being covered by making your selection in the Who Is Being Covered box on the right. Then select the plan you want to enroll in. The selection you made will turn green. Click the green *Continue* button at the top right of the page when you are finished.







If you are enrolling a spouse or dependent in coverage, click on the box next to the dependent you wish to enroll. If you are dropping a dependent from medical coverage, you must uncheck the dependent you are dropping. **Note:** If you changed coverage levels (e.g., from family to employee + child(ren) or from family to employee + spouse), your spouse or child is automatically dropped.

If the person you wish to add to coverage is not listed, you will need to click the green Add a Person button to add them in People Manager



**People Manager**: This is where your Personal, Spouse/Dependent, and Beneficiary information is stored.



**Employee Info** - Review your personal information and make changes if necessary.

**Spouse and Dependent Info** – Click on the *Add a Spouse* or *Add a Dependent* button to add your spouse and dependents' information if you are enrolling them in a benefit plan. Click *Save* when you are finished.

Adding spouse/dependent information in *People Manager* **DOES NOT** assign your spouse/dependent to the medical plan. You will assign your spouse/dependent to medical coverage later in the enrollment process.

**Beneficiary Info –If you are electing Supplemental Term Life/AD&D coverage,** click on *Beneficiary* to add or change your beneficiary. Click *Save* when you are finished.



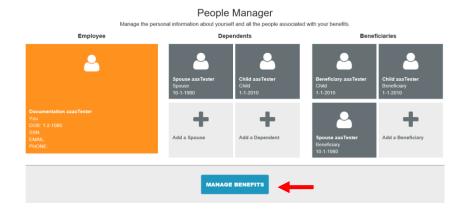
Adding your beneficiary information in the *People Manager* **DOES NOT** assign a beneficiary percentage. You will assign the percentage later in the enrollment process.

Click on Manage Benefits to continue the enrollment process.

TIP: If you need to add more than one beneficiary, click on the *Add a Beneficiary* button to designate the additional beneficiaries.

TIP: During enrollment, click on the *Beneficiary Type* drop down box to designate your beneficiary as primary or secondary.

Once you have added your spouse and/or dependent in the People Manager you will need to click on the benefit that you want to assign them to. Click on the Manage Benefits button at the bottom of the screen after adding the dependent.

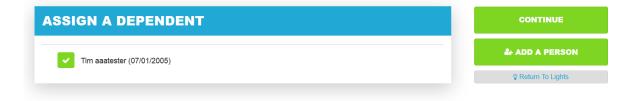




Once you click on Manage benefits it will bring you back to the Benefits Manager page and your incomplete benefits will be at the top. Click the benefit you would like to add your dependent to.

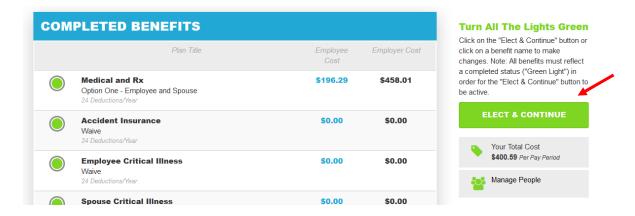


Click Continue to accept the plan. To assign a dependent to coverage, click the check box next to the dependents name. Click Continue.



#### STEP 5

Once all of your elections are complete each benefit will have a green light. To proceed to the next step, click the green button labeled "Elect & Continue."





#### STEP 6

**Verify Required Data:** If you have not entered all required information, SmartBen will not process your enrollment. Click on each item in the Enrollment Task List and SmartBen will take you to the required page for corrections. Make your corrections, click *Submit*, *Enroll* or *Save*, whichever is applicable. Be sure to review any items in the "Information" box on this task page, click on "click here" to make changes, and then click the green "Continue" button.

### **Enrollment Verification Tasks**

Information is missing required to complete your enrollment. Click on the link(s) provided below to complete the necessary information.

### **SPOUSE INFORMATION**

The spouse information for April aaaTester is incomplete! Click here to return to the Manage People section and complete the required information.

#### STEP 7

**Review Confirmation**: Review your elections thoroughly.

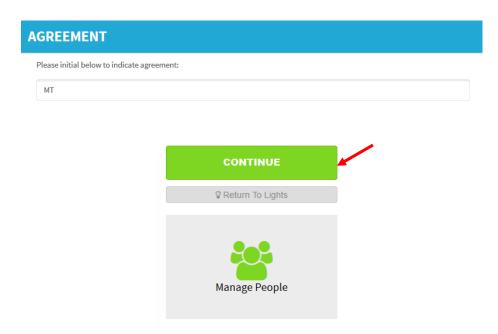
## Enrollment Confirmation For Benny AaaFitz

Review the information thoroughly before clicking "Continue" at the right of the screen.

Plan Title	Employee Cost	Employer Cost
Medical Insurance BCBS PPO Employee Only 12 Deductions/Year	\$50.00	\$498.00
Dental Insurance Waive 12 Deductions/Year	\$0.00	\$0.00
Flexible Spending Account-Medical	\$0.00	\$0.00

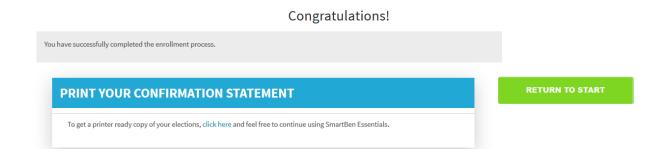


To confirm, enter your initials at the bottom of the Confirmation page and click Continue.



#### STEP 8

You have successfully completed the enrollment process! Select the *Click Here* link for a copy of your Confirmation Statement.



## STEP 9

It's time to review your Confirmation Statement! Carefully review your statement to ensure your benefit elections are accurate. Keep in mind, this Confirmation Statement is *only* a confirmation of your benefit elections. If carrier approvals (e.g., Supplemental Term Life/AD&D Insurance) are required, coverage will be subject to those requirements.



Note: At any time during Open Enrollment, you can log back into SmartBen and make changes. Always remember to print a Confirmation Statement to serve as your confirmation of benefit elections.